



DATE COMPLETED

PRINT NAME

STUDENT ----- 2014-15 Annual Update & Orientation Post-test
After reading the “Essentials”, please answer the following questions.

1. AIDET is a tool that is used when interacting with our patients/families. AIDET is to be used by all staff and stands for: _____.
 - a. Acknowledge, Identify, Duration, Examine, Thank you
 - b. Acknowledge, Introduce, Duration Examine, Thank You.
 - c. Acknowledge, Introduce, Duration, Explanation, Thank you
 - d. Acquire, Introduce, Duration, Explanation, Thank you.
2. A staff member transporting a patient on a gurney and talking or texting on a phone at the same time is demonstrating:
 - a. Backstage behavior in front of a patient which is a violation of behavior expectations
 - b. Onstage Behavior which is professional and appropriate.
 - c. AIDET
3. If the patient has a concern, you should do everything in your power to address it. If necessary, have your Supervisor get involved. Patients also have the right to contact the California Department of Public Health (CDPH) if they feel their concerns are not being addressed.
 - a. True
 - b. False
4. If English is a second language for a patient and consent is needed for a procedure, then what device should be used?
 - a. Internet
 - b. Cyacom phone
 - c. Vital signs monitor
 - d. Pulse oximeter
 - e. Dictionary
5. What are the items that may breach Information Security?
 - a. Using hospital Computers for personal use
 - b. Sharing passwords
 - c. Accessing patient records that do not pertain to your assignment and/or work
 - d. All of the above
6. If an issue arises you should attempt to resolve it to the best of your ability. If it is something that you cannot resolve, you should:
 - a. Write an occurrence report
 - b. Notify your supervisor. Notify the house supervisor, if urgent.
 - c. Follow the medical staff chain of command, if necessary
 - d. All of the above
 - e. B & C only

7. The following are true about Teamwork in the hospital:
 - a. It is an expectation for all employees
 - b. It uses our diversities, talents and experiences to achieve a better outcome for our patients
 - c. It crosses all disciplines
 - d. It improves the culture within the organization, provides an encouraging environment, and improves patient safety and patient outcomes.
 - e. All of the above

8. Appropriate attire in the hospital includes all the following *EXCEPT*:
 - a. Closed toe shoes
 - b. Employee badge on left lapel
 - c. Acrylic nails for clerical staff
 - d. Acrylic nails for clinical caregivers

9. The Safe Patient Handling Program and Classifications policy defines the equipment, transfer techniques, and expectations for staff when working with patients who require transfer and/or movement.
 - a. True
 - b. False

10. The code to page for Infant Abduction is CODE _____
 - a. Red
 - b. Gray
 - c. Pink
 - d. Purple

11. A Pink armband is an indication of
 - a. Allergy alert
 - b. Fall precaution
 - c. Limb alert – do not use this extremity
 - d. No blood transfusion

12. Any patient who is at risk for falls will be given a _____ armband and the staff will _____:
 - a. Blue; observe for violent behavior
 - b. White; observe for a bomb
 - c. Yellow; observe for unsteady gait and potential for falls
 - d. Orange; observe for a weapon

13. If a fire were to occur in your work area, you should be prepared to act. The following are all things you should do, *EXCEPT*:
 - a. Protect patients and staff
 - b. Pull the nearest fire pull station
 - c. Yell “Fire” and run
 - d. Implement R.A.C.E. response
 - e. Obtain a fire extinguisher and use the P.A.S.S. technique

14. Empty bags labeled Biohazardous and/or any product with measurable amount of blood
 - a. Blue Bin – Confidential Paper Trash
 - b. Red Bag – Biohazardous Waste
 - c. Red Container – Sharps Waste

- d. White Container with Blue Lid – Pharmaceutical Waste
 - e. Clear Bags – Regular Trash
15. Plain IV bag that is half filled and cannot be emptied
- a. Blue Bin – Confidential Paper Trash
 - b. Red Bag – Biohazardous Waste
 - c. Red Container – Sharps Waste
 - d. White Container with Blue Lid – Pharmaceutical Waste
 - e. Clear Bags – Regular Trash
16. Scalpels, Trocars, guide wires
- a. Blue Bin – Confidential Paper Trash
 - b. Red Bag – Biohazardous Waste
 - c. Red Container – Sharps Waste
 - d. White Container with Blue Lid – Pharmaceutical Waste
 - e. Clear Bags – Regular Trash
17. All the statements are TRUE about Occurrence Reports except:
- a. Occurrence reports are not part of the medical record
 - b. Occurrence reports are legal documents between client and attorney
 - c. Occurrence reports should NEVER be photocopied
 - d. Occurrence reports are to be completed on issues involving patients
18. A sentinel event is an unexpected occurrence which may involve the death or serious injury of a patient while in the hospital setting. Examples are an infant abduction, suicide while in the hospital, and discharging a baby to the wrong family. If something like this happens, Administration must be notified immediately.
- a. True
 - b. False
19. Culture of Safety means:
- a. Observing processes that could lead to an unsafe situation
 - b. Reporting errors, delays, throughput issues, equipment issues
 - c. Working as a team to improve the hospital for our patients
 - d. All of the above
20. All of the following are true about documentation in the medical record *EXCEPT*:
- a. All pertinent findings and significant negatives are to be documented
 - b. Each entry must be date, timed and signed
 - c. All entries must be legible, including the signatures
 - d. If a documentation error is made, it can be scratched out or whited out
 - e. Documentation should be done at the time of the occurrence
21. The following are true about hand sanitizing and hand washing:
- a. Hand hygiene must be done even if gloves are worn
 - b. Hand washing is our first line of defense for the prevention of infection and transmission of disease
 - c. Hand hygiene must occur before entering the patient room
 - d. Hand hygiene must occur upon leaving the patient room
 - e. All of the above

22. Alcohol based hand sanitizers are not effective against C-Difficile, therefore soap and water must be used.
- True
 - False
23. Health care practitioners are mandated reporters of suspected abuse:
- True
 - False
24. When providing care to a homeless patient, California law now expects that the hospital will discharge the patient to an appropriate shelter or other suitable accommodations.
- True
 - False
25. Restraints are never used to punish a patient or as a convenience to staff. They are used when other alternatives have been unsuccessful using an appropriate type of restraint to protect the patient.
- True
 - False